

Optimum Lightpath Toll Free Services

BOOST RESPONSE RATES AND WHILE LOWERING COSTS

Optimum Lightpath gives your business the choice of Switched or Dedicated Toll Free services over our award winning, 100% fiber-optic network.

CHOOSE THE TOLL FREE SERVICE THAT FIT YOUR BUSINESS

If you're a high volume Toll Free user, Dedicated Toll Free is right for you starting at packages of 50,000 minutes of use.

If you are an average user, Switched is available as an option with our Internet/Voice service, starting at packages of 500 minutes of use.

INCREASE PRODUCTIVITY WITH OUR TOLL FREE FEATURES (see reverse for details)

- Area Code Routing
- Exchange Routing
- Time & Day Management
- Quick Call Allocator
- Call Prompter
- Routing Plans
- Automatic Number Identification

EXPERIENCE THE EASE OF METRO ETHERNET AND THE POWER OF OUR 100% FIBER-OPTIC NETWORK

- **Seamless end-to-end management** – Optimum Lightpath owns and manages the nation's most advanced 100% fiber optic network
- **Unsurpassed reliability** – Our wholly owned "self-healing" fiber ring topology provides 99.99% network availability and resiliency
- **Easy scalability** – We ensure capacity at the point of installation to allow for future business growth with ease
- **True simplicity** – Simple, flat-rate pricing with ongoing savings of up to 50% for data and Internet makes it easy to manage your telecom budget
- **Superior customer support** – Our Customer First Center and Network Operations Center are available 24 hours a day, 7 days a week, providing local, award-winning support to our customers

Leverage the power of the nation's most advanced fiber-optic network with:



Voice



Internet



Data



Video



Managed
Services

SWITCH NOW TO SIMPLIFY PROCESSES AND REDUCE COSTS

Call **1-877-LIGHTPATH** or visit optimumlightpath.com to get started.

OPTIMUM LIGHTPATH TOLL FREE SERVICES FEATURES:	
Area Code Routing	Routes calls based on the Area Code (NPA) of the originating number
Exchange Routing	Routes calls based on the Area Code and local exchange (NPA-NXX) as reflected in the ANI of the originating number
Time & Day Management	Routes calls based on the time of day the call is made
Quick Call Allocator	Routes calls based on allocation percentages established by Customer
Call Prompter	Routes calls based on digits furnished by the caller via touch-tone selection in response to a voice menu or announcement
Routing plans	Enables customer to establish and change up to six alternate routing plans (one active, five pending) per Toll-Free Number for future use
Automatic Number Identification	(Toll Free Information Forwarding) - Also known as "billing number", automatically identifies the calling party's telephone number, provided they are using your 800 or 900 number (MEGACOM 800 or MultiQuest 900) and calling from an LEC (local exchange company) Equal Access Office. AT&T delivers ANI over the D-channel to your ISDN-compatible CPE.

Please contact your account representative to learn more about how Optimum Lightpath Toll Free Services can transform the way you do business.

** All customer locations must be within Optimum Lightpath footprint. Savings based on 3 year contract.*

Transform the way you do business with Optimum Lightpath

Improve and simplify business processes

- The technology you need to transform the way you work
- True network diversity ensures your business is always up and running
- Power your business applications with faster, more reliable Ethernet-based services on our secure, 100% fiber-optic network

Improve customer service

- Optimum Lightpath provides award-winning support 24/7
- Empowering employees to be productive
- Connect to your customers anywhere, anytime on the fastest, most secure network

Control costs

- Best-in-class data and Internet service at up to 50% less
- Monthly savings on voice costs
- Hassle-free, flat-rate pricing and simplified billing

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